



PRESS RELEASE

Contact: Maximilian Cao
media@sjRTD.com
(209) 467-6628

FOR IMMEDIATE RELEASE
August 1, 2024

RTD Announces Discontinuation of Van Go! Service in the City of Stockton

Stockton, CA— San Joaquin Regional Transit District (RTD) has announced the discontinuation of the Van Go! service in the City of Stockton effective September 1, 2024. The decision follows a comprehensive assessment of the service’s performance and financial impact, as well as extensive public outreach and hearings.

The evaluation revealed that Van Go! holds the lowest productivity in the system, with an average of 1.57 passengers per revenue hour (PPRH) and the highest operating cost at \$105.04 per passenger. With these findings, it became clear that continuing the Van Go! service within the City of Stockton is financially unsustainable for RTD.

RTD held multiple public hearings, to gather input from community members and riders. Notifications were distributed via email, bus and transfer station postings, social media, and website, encouraging the public to share their comments via phone, email, fax, or in person. 14 comments were received from the public, which were carefully reviewed, and responses clarified that the discontinuation pertains only to the City of Stockton and not to rural areas and surrounding jurisdictions. As a result, customers can no longer book trips if both the pick-up and drop-off locations are within the City of Stockton. This change does not affect customers’ ability to book trips to and from Stockton to other cities, as well as between them.

The reallocation of resources from Van Go! will enhance fixed-route services, particularly in underserved neighborhoods, and provide approximately 42 additional daily revenue hours of service.

“The reallocation of resources from Van Go! will allow fixed route service improvements in benefit of a larger number of residents with focus on underserved neighborhoods throughout San Joaquin County,” said Dámaris Galvan, Planning and Service Development Director. “We remain committed to continuously enhancing our transportation offerings to meet the needs of all our passengers.”

For more information, please visit sjRTD.com/vango.

San Joaquin Regional Transit District (RTD) is the regional transit provider for San Joaquin County. RTD’s mission is to provide a safe, reliable, and efficient transportation system for the region. For more information visit sjRTD.com, follow RTD on Facebook, Instagram, and X, or call (209) 943-1111.