

#### PROGRAM OVERVIEW

Travel when you want, with whom you want.



#### The My Ride Program is a

self-directed, practical, and empowering mileage reimbursement service that enables ADA-certified passengers to compensate their relatives, friends, and neighbors for providing them with transportation assistance.



For more information please contact

#### **Access San Joaquin**

(209) 242-9965 (209) 948-3024 (Fax) access@sjRTD.com or visit sanjoaquinrtd.com/acce ss-sj/

421 E Weber Ave Stockton, CA 95202

# How does it work?

- 1. ADA-certified passengers are automatically eligible for My Ride and will be enrolled once both Passenger and Volunteer Driver waivers have been completed, returned, processed by Access San Joaquin.
- 2. Passengers can recruit drivers from relatives, friends, and neighbors whom they know and trust.
- 3. Both parties agree on mutually convenient transportation arrangements.
- Passengers record time and mileage for each trip and turn in their (Request for Mileage Reimbursement form) to Access San Joaquin no later than the 5<sup>th</sup> of the month.
- 5. Passengers are obligated to pass the reimbursement amount in full to their driver(s).



# Why My Ride?

- 1. Use the drivers you know and trust.
- 2. No advance reservations required.
- 3. Win-win: The trip is free for the passenger and earns money for the driver!

### Frequently Asked Questions

#### Who is eligible?

All passengers ADA-certified through Access San Joaquin's in-person eligibility process.

#### What trips may be reimbursed?

My Ride currently reimburses up to 250 miles a month for all trips in San Joaquin, Stanislaus, and ONLY Contiguous Counties to San Joaquin.

## When is the Request for Mileage Reimbursement due?

In order for Access San Joaquin to process the reimbursement in a timely manner, the monthly mileage report must be submitted by the 5th of the month following the rides.

#### When is reimbursement issued?

Payments are mailed out by the end of each month.

#### How do I sign up?

Contact Access San Joaquin!