

# San Joaquin Regional Transit District (RTD)

## Title VI Policy Statement

San Joaquin Regional Transit District (RTD) treats its customers with respect, integrity, and loyalty. San Joaquin (RTD) operates its programs and services without regard to race, color, creed, national origin, religion, sex, sexual preference, marital status, age, medical condition, ancestry, genetic information, citizenship, primary language, immigration status, or disability in accordance with Title VI of the Civil Rights Act, California Civil Code section 51(b), and other applicable law.

### San Joaquin RTD Title VI Policy Statement

Title VI of the Civil Rights Act of 1964 states that “no person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.” San Joaquin RTD is committed to complying with the requirements of Title VI in all of its programs and activities.

### Filing a Title VI Complaint

Persons who believe they have been aggrieved by an unlawful discriminatory practice may file a complaint with San Joaquin RTD. For information about RTD’s Title VI Program or filing a complaint, contact San Joaquin RTD’s Administrative Office at (209) 943-1111 or email [comments@sjRTD.com](mailto:comments@sjRTD.com), or visit <https://sanjoaquinrtd.com/title-vi/>. Complaints must be in writing and filed within 180 days following the date of the alleged discriminatory occurrence. For information about filing a complaint about an accessibility issue or discrimination based on disability, please contact San Joaquin RTD’s Mobility Department at (209) 943-1111, or [comments@sjRTD.com](mailto:comments@sjRTD.com), or visit <https://sanjoaquinrtd.com/ada-policy/>.

You may also file a Title VI complaint directly with the Federal Transit Administration through its Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

If information is needed in another language, contact RTD’s Administrative Office at (209) 943-1111 or email [comments@sjRTD.com](mailto:comments@sjRTD.com).

Email: [comments@sjRTD.com](mailto:comments@sjRTD.com)

Phone: (209) 943-1111

Fax: (209) 948-8516

Mail: San Joaquin Regional Transit District (RTD)

Attention: Title VI Administrator

421 East Weber Avenue

Stockton, CA 95202



[sjRTD.com](http://sjRTD.com) | (209) 943-1111

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