

## One-Way Trip Fares

**\$10** per passenger

**\$3** per attendant

An attendant may accompany a paying passenger. Passengers requiring an attendant for assistance must complete and return a Medivan attendant application. To request this form, please call **(800) 262-1516**.

Please mail completed forms to:

**Storer Transit Systems**  
1216 Doker Drive  
Modesto, CA 95351

**\$3.00 connects you from your home to the Tracy departure location.**

## Reservations

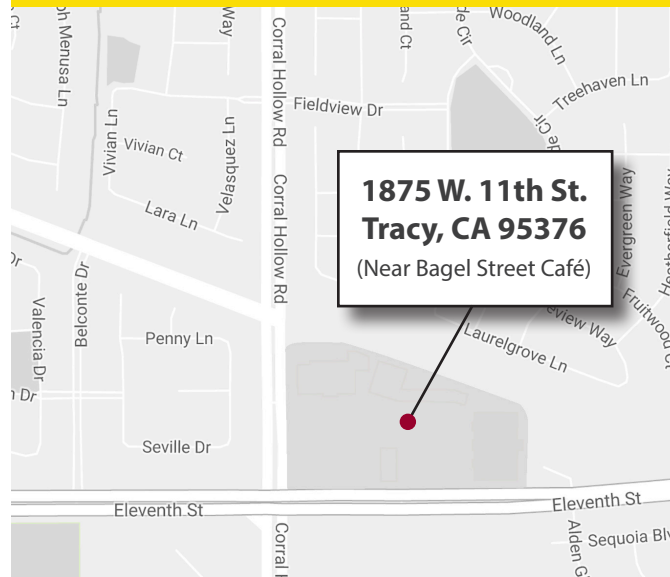
Reservations are **required** and must be made **at least 72 hours in advance**, especially if you require transportation from your home. Seating is limited. RTD recommends that reservations are made two weeks before your appointment. Call **(800) 262-1516** to make your reservation.

## Cancellations

If you are unable to keep your appointment, please cancel your Medivan reservation by 12:00 p.m. the business day before your appointment. Trips scheduled for Monday must be cancelled no later than 12:00 p.m. on Friday, or as soon as possible so others can reserve their seat. Call **(800) 262-1516** to cancel your reservation.

## Departure Time and Location

**Bus departs at 6:55 a.m. Monday through Thursday.**



## How to Start

Download a registration form at [sjRTD.com/careconnection](http://sjRTD.com/careconnection)

### For all other inquires:

Mobility Department  
San Joaquin Regional Transit District (RTD)  
P.O. Box 201010  
Stockton, CA 95201

(209) 943-1111 (Press Option 2 then Option 4)  
(209) 948-3024 (Fax)  
[mobility@sjRTD.com](mailto:mobility@sjRTD.com)  
[sjRTD.com/careconnection](http://sjRTD.com/careconnection)



**RTD CARE CONNECTION+**

SAN JOAQUIN  
**RTD**

**StaRT**  
Stanislaus Regional Transit  
MEDIVAN

To Bay Area Medical Care

[sjRTD.com/careconnection](http://sjRTD.com/careconnection)

In collaboration with Stanislaus Regional Transit (StaRT), San Joaquin Regional Transit District (RTD) is happy to provide San Joaquin residents with Non-Emergency Medical Transportation (NEMT) service to the Bay Area using the Medivan. Our passengers will receive a special discounted rate of \$10 per one-way trip for this pilot program.



## What is Medivan?

The Medivan is a public transit service that takes passengers from Tracy to Bay Area medical centers, Monday through Thursday (except holidays). This service provides non-emergency transportation. The Medivan is NOT an emergency vehicle and does not serve individuals who require special medical treatment during transportation. However, the Medivan can accommodate people who use mobility devices and service animals.

## Medivan Schedule

### Livermore

**Earliest appt. 8:30 a.m. / No later than 2:30 p.m.**  
**Departure: No later than 4:30 p.m.**

- Livermore Veterans Administration Hospital

### Oakland

**Earliest appt. 9:30 a.m. / No later than 1:30 p.m.**  
**Departure: No later than 3:30 p.m.**

- UCSF Benioff Children's Hospital Oakland
- Alta Bates Summit Medical Center
- Highland Hospital

### San Francisco

**Earliest appt. 10:00 a.m. / No later than 1:30 p.m.**  
**Departure: No later than 3:00 p.m.**

- St. Mary's Medical Center
- St. Francis Memorial Hospital
- UCSF Medical Center
- Kaiser Permanente San Francisco Medical Center

### Menlo Park

**Earliest appt. 11:00 a.m. / No later than 1:00 p.m.**  
**Departure: No later than 2:00 p.m.**

- Menlo Park Veterans Administration Hospital

### Stanford

**Earliest appt. 11:00 a.m. / No later than 1:00 p.m.**  
**Departure: No later than 2:00 p.m.**

- Lucile Packard Children's Hospital Stanford
- Stanford University Hospital & Medical Centers

### Palo Alto

**Earliest appt. 11:00 a.m. / No later than 1:00 p.m.**  
**Departure: No later than 2:00 p.m.**

- Palo Alto Veterans Administration Hospital

### Redwood City

**Earliest appt. 11:00 a.m. / No later than 1:00 p.m.**  
**Departure: No later than 2:00 p.m.**

- Stanford Medicine Outpatient Center



## Medivan Rules

Anyone who refuses to observe the following rules may not be allowed on the Medivan:

- The Medivan only takes passengers to and from their scheduled medical facility.
- Passengers MUST have a reservation.
- Riders must pay in advance. Drivers cannot accept payment on the Medivan.
- Passengers are responsible to confirm their reservations.
- Passengers need to adhere to the Medivan service schedule indicated for each facility when scheduling appointments for departure times.