



# PRESS RELEASE

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**FOR IMMEDIATE RELEASE**  
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## **RTD Introduces Transit Ambassadors Pilot Program**

(Stockton, CA) – As part of its commitment to extraordinary customer service, San Joaquin Regional Transit District (RTD) introduces its Transit Ambassadors Pilot Program. RTD's Transit Ambassadors are 10 new customer service representatives who will assist RTD's customers and promote a safe, clean environment on RTD's buses and facilities.

Beginning Monday, February 17, the Transit Ambassadors will be out in the public, assisting RTD's customers with trip planning, schedule information, and related questions. Identifiable by branded, safety-yellow polos or jackets, they will be available seven days a week, from 7:00 a.m. to 11:00 a.m. and 2:00 p.m. to 6:00 p.m. The Transit Ambassadors will provide customer assistance at RTD's three main transfer stations (The Hammer Triangle Station, Mall Transfer Station, and the Downtown Transit Center), on the bus, and at various bus stops throughout RTD's system. The Transit Ambassadors will also monitor RTD's bus stops and work with RTD staff to maintain the general appearance of RTD's customer amenities.

For more information about RTD's customer service, you may call (209) 943-1111 or visit the Downtown Transit Center.

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San Joaquin RTD is the regional transit provider for San Joaquin County. For route and schedule information, visit our website [www.sanjoaquinRTD.com](http://www.sanjoaquinRTD.com) and check out our Trip Planner powered by Google Maps, or call our Customer Information Line (209) 943-1111. Follow us on [Facebook](#) and [Twitter](#).

