



PRESS RELEASE

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RTD to Implement Service Changes in Response to Customer Survey

(Stockton, CA) – On Sunday, January 26, San Joaquin Regional Transit District (RTD) will implement a service change that includes new schedules on many of its routes, increased weekend service on its Metro Express Route 40, and new weekend Route 720 to north Wilson Way, in response to customer input from RTD’s most recent survey.

In October 2013, RTD conducted a 10-question survey of its customers and community to learn what they would like to see in future service increases. This is to ensure that future service increases that RTD implements meet customers’ needs. RTD received more than 1,500 completed surveys and those surveyed believe one of the best ways to improve RTD’s services would be to increase service frequency.

In response to these results, the first way RTD is able to increase service frequency is on the weekends on its very popular Metro Express Route 40. This route operates along Pacific Avenue between Hammer Lane and Downtown, often with standing room only on weekends. To accommodate this high ridership, RTD will increase Route 40’s weekend frequency from every 30 minutes to every 20 minutes (10:30 a.m.-6:00 p.m.).

In response to numerous customer requests, RTD will also introduce its new weekend-only Route 720 that will operate between the Downtown Transit Center and north Wilson Way (Flea Market) via California Street. On weekdays, in addition to schedule changes that will help improve RTD’s on-time reliability, RTD will add afternoon service on its Route 80 to accommodate high ridership, and operate a new schedule and loop in Ripon to allow connections to the Blossom Express for direct trips between Stockton and Modesto.

Finally, customers should look for new boarding locations at the Downtown Transit Center as RTD relocates some of its routes to accommodate the operation of new 60-foot articulated buses, coming in February, on Metro Express Route 40.

To view and download the new schedules, visit RTD’s website www.sanjoaquinRTD.com, visit the Downtown Transit Center, or call our Customer Information Line (209) 943-1111. You can also follow us on [Facebook](#) and [Twitter](#).

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